

Courtemanche & Associates Presents 2006 Best Practice Awards

Courtemanche & Associates announced today this year's Best Practice Partners to recognize excellence in regulatory compliance and the delivery of quality patient care. Best Practice Partners were selected for demonstrated excellence in regulatory compliance, Patient Safety, Service Excellence, and commitment to systems improvement in healthcare and professional education.

The Best Practice Partner Award showcases organizations who have achieved organizational success by developing creative solutions to challenging issues, while enhancing the quality of care delivered to their communities.

"This year our 2006 Best Practice Partners addressed challenging issues in their quest to improve healthcare and improve patient outcomes in care," said Judy Courtemanche, President, Courtemanche & Associates Healthcare Synergists. "Each year, we search for creative individuals and organizations who demonstrate excellence in healthcare and the ability to overcome healthcare challenges with innovative solutions and problem-resolution. We are proud to announce this year's awardees."

The 2006 Best Practice Partners are:

Broward General Medical Center

Gail Gillenwaters – Fort Lauderdale, Florida: *"Evidence of Standards Compliance and Clarification"*

Clark Regional Medical Center

Nancy Thomas – Winchester, Kentucky: *"Healthcare Facilities Accreditation Program (AOA)"*

Forbo Flooring

Sean Hanrahan – Hazleton, Pennsylvania: *"Marmoleum – Creating Better Environments"*

HIMformatix

Peter Bartolomeo – Red Bank, New Jersey: *"J-check – JCAHO Self Assessment and Tracking Tool and MAGNETize – Nurse Evaluation Tool"*

Johns Hopkins Hospital

Gai Cole – Baltimore, Maryland: *"Business Continuity Planning"*

Kernan Hospital

Donna Raimondi – Baltimore, Maryland: *"Kernopoly – and other Creative Strategies to Achieve Continuous Readiness"*

Patient Response, Inc.

Brenda Keeling – Milburn, Oklahoma: *"Pay for Performance"*

Performancesoft

Craig Boerger – Vienna, Virginia: *"Enhancing Corporate Performance Measurement"*

St Agnes Hospital

Sue Nieto – Baltimore, Maryland: *"JCAHO Decision Recovery 2006"*

Schneider Regional Medical Center

Angela Rennalls-Atkinson, Adeline L.W. Connor, and Rodney E. Miller, Amos Carty – St Thomas, United States Virgin Islands: *"JCAHO Decision Recovery 2006"*

Smith Seckman Reid, Inc.

Larry Barlow and **Dean Samet** – Nashville, Tennessee: *“SSR Surveyor: Building Maintenance Program”*

Society of Healthcare Accreditation and Regulatory Professionals

Jill McCaffrey, President, and **Julie Gillespie**, Director - Charlotte, North Carolina: *“SRS – Survey Response System!”*

Spring Harbor Hospital

Laura Benson – Westbrook, Maine: *“JCAHO Decision Recovery 2006”*

Total Door

Mark Leidlein and **Jon Francis** – Pontiac, Michigan: *“Options for Healthcare”*

VoiceCare – Integrated Voice Solutions

Dena Jackson – Chattanooga, Tennessee: *“Improving Communication Among Caregivers”*

The awards were formally presented to the winners on Tuesday, December 5, during the Courtemanche & Associates Annual Best Practice and 2007 JCAHO Update Conference at The Orlando World Center Marriott Resort and Convention Center in Orlando, Florida.

For more information on about this release or about Courtemanche & Associates, contact Laura Rabell at (704) 573-4535 or laura@courtemanche-assocs.com.

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