



**Courtemanche  
& Associates**  
*Consulting Partners Since 1994*

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**Education  
Offerings  
2017**







## NEW! VIRTUAL CONFERENCES

Courtemanche & Associates is offering two half-day virtual conferences designed to give you maximum learning in minimal time! Topic areas will include:

- ◆ Survey changes and the potential impact on accreditation status
- ◆ Challenges in the infection prevention arena and solid, sustainable solutions
- ◆ Impact of risks in the physical environment on the provision of patient care and services
- ◆ Areas of focus by CMS and accrediting organizations that drive survey outcomes and are key safety requirements
- ◆ Impact of USP (United States Pharmacopeia) 800 requirements and how to engage constituents in meeting expectations
- ◆ Much More!

### Each virtual conference (Spring and Fall) features:

- ◆ Jam-packed sessions, presented live, by C&A's cadre of experienced professionals.
- ◆ "C&A Win-Win!" – A live spotlight presentation from healthcare partners, clients and industry leaders, who have achieved great outcomes through innovative and effective means (a win for the organization, a win for the patient!).
- ◆ Hand-outs and learning resources, conveniently accessible via the Virtual Conference web page.
- ◆ On-demand access to session recordings and materials.

### SOAR w/4 in the Spring April 24, 2017



- Leading for Sustainable Change
- HOT Topic Part One: Infection Prevention – What You Need to Know Right Now
- HOT Topic Part Two: Environment of Care/Life Safety – Key Survey Changes
- Spotlight: C&A Win-Win Profile

### SOAR w/4 in the Fall - October 30, 2017



- HOT Topic Part One: Top Scoring and Strategies for Mitigation
- HOT Topic Part Two: USP 800, the next step in Medication Safety
- Spotlight: C&A Win-Win Profile
- Problem Solving with Industry Partners

**Register**

[www.courtemanche-assocs.com/virtual-conference](http://www.courtemanche-assocs.com/virtual-conference)



**FREE**



**On Demand  
Webinars**



### ***HeART: The Role of Art in Healthcare and Healing***

We know that art can play a therapeutic role for patients, but art can also have surprising benefits for practitioners as well. This presentation shares inspiring examples of how art has reached patients, practitioners and communities.

***For Release March 3, 2017***



### ***Why is Managing Pain So Painful?***

Pain management persists as a trending topic in accreditation & regulatory compliance. So much so that TJC is refocusing its pain management requirements. What areas do we need to focus on and how do we create or refine a pain management program that meet the needs of our patients? In this free, 30 minute, session we present a practical approach to assessment, documentation, management, medication issues and more – all in the context of TJC's expectations.

***For Release August 14, 2017***



### ***Nutrition Know-how: How Nutrition Affects Our Patients***

This session covers nutrition and dietetic services from an accreditation and regulatory perspective. As the accreditation and regulatory landscape continues to shift, what are the most important considerations in nutrition? Learn can-do strategies to ensure you are meeting requirements as well as the needs of patients

***For Release June 2, 2017.***



### ***What's so Funny? The Role of Humor in Mitigating Fatigue and Burnout***

Current research reveals that burnout in today's healthcare climate is on the rise - from compassion fatigue to organizational stresses and demands, healthcare practitioners need strategies to help. Explore the importance of humor in healthcare – for patients, and for providers.

***For Release October 23, 2017***

**Register**

**[www.courtemanche-assocs.com/webinars](http://www.courtemanche-assocs.com/webinars)**

# At a Glance: Your 2017 Learning Journey

HeART: The Role of Art in Healthcare and Healing	March 3, 2017	FREE On Demand
SOAR with Four in the Spring!	April 24, 2017	\$275 LIVE Virtual Conference
Nutrition Know-how: How Nutrition Affects Our Patients	June 2, 2017	FREE On Demand
Why is Managing Pain So Painful?	August 14, 2017	FREE On Demand
What's so Funny? The Role of Humor in Mitigating Fatigue and Burnout	October 23, 2017	FREE On Demand
SOAR with Four in the Fall!	October 30, 2017	\$275 LIVE Virtual Conference

**Registration is Easy!**

Sign up on our website

[www.courtemanche-assocs.com/education](http://www.courtemanche-assocs.com/education)

or click below to get started



**Register**

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